



Transforming natural resource management
Empowering communities
Transformer la gestion des ressources naturelles
Renforcer le pouvoir d'agir des communautés



Request for Proposals: Bloom by IMPACT Software Development

Overview

IMPACT is seeking a software development team to provide services to its web-based monitoring and evaluation platform, [Bloom by IMPACT](#). The scope of services includes development of new features, addressing known issues, as well as ongoing maintenance.

About Bloom by IMPACT

Bloom by IMPACT is a simple, customizable solution that connects users' compliance requirements and social impact goals, generating ready to use surveys. Integrated with third party data collection tools, it visually tracks progress on selected goals to track change within local communities, as well as compliance and performance along supply chains. Bloom by IMPACT takes the guesswork out of what to measure and how, makes data collection and analysis more efficient, reliable, and insightful, and increases visibility across responsible sourcing efforts and related projects.

Bloom by IMPACT is powered by a Library, made up of industry standards and internationally tested Indexes and Common Indicator Frameworks. They are mapped against relevant UN Sustainable Development Goals and industry commitments, harmonized using Results-Based Management. Bloom by IMPACT has adapted them for data collection at a local level, allowing for comparison with benchmarks set by these indexes. Bloom by IMPACT also provides a few indexes developed specifically for areas where no official index was available. Users can also upload their own indicators to include as part of their M&E Framework, such as indicators that are part of a project Logic Model, or any that are donor or organizationally required.

Bloom by IMPACT offers analytics with visual dashboards, allowing users to easily see the progress they are making or where action needs to be taken to adapt activities. Bloom by IMPACT is integrated with data collection tools such as Kobo Toolbox, allowing users to automatically direct their data back into Bloom by IMPACT to take advantage of the analysis features.

Users can generate reports outlining progress against their selected goals in order to meet public reporting requirements, community commitments, and media engagement.

Development Status and Priorities

Bloom by IMPACT is now in its initial public version with users and projects. Nearly all the initially-planned functionality is fully operational on the platform. Some known bugs, user-interface deficits, and quality control needs are present, which will be prioritized in the next round of development. Additional functionality to be developed in the medium term will largely focus on enhanced navigation and user experience improvements.



Scope of Work

In order for the platform, currently hosted on AWS, to deepen its robust architecture, improve its interfaces, expand its features and functionality, the platform requires a software development team to improve, maintain and enhance the platform on an ongoing basis, with an anticipated initial contract period of 12 months. It is foreseen that this company would continue to provide ongoing maintenance. This software team would ideally include the services of front-end and back-end developers, a user-experience specialist, a UX Designer, and a software development project manager. This team would report to the Product and Operations Lead for requirements identification and validation as well as completion sign-off. The following items have been identified as current priorities. The software development team will be required to ensure all known bugs are addressed, as well as include testing, launch, and addressing any known issues as part of its work.

New features and improvements

- Access & administration (user onboarding/invitations, roles & permissions, admin controls)
- Project & portfolio management (portfolio approach, multi-project oversight, cross-project governance/visibility)
- Data export and external view
- Reporting standardization and comparison feature
- Quality control of data collected (data correction/deletion)

UX, navigation & core interface

- Usability improvements (includes allowing cascading changes in the flow), navigation patterns, screen layouts/hierarchy across modules (projects, DCP, results, etc.), language selection behavior, translations.

Reporting, external sharing & export reliability

- Reporting creation flow

Data logic, metadata & performance

- Scoring and calculation logic, handling of missing/unanswered values
- P-code logic/automation, meta fields structure/filtering
- Performance optimization (charts/data rendering/filtering/segregation)

Tender Submissions

The selected respondent will deliver the work through an agile, sprint-based approach. Deliverables, effort estimates, and costs will be agreed for each sprint/deliverable in collaboration with the Product and Operations Lead and will be subject to IMPACT's approval before implementation.

Respondents are requested to provide a costed team structure clarifying roles, rates, and time estimates anticipated for completion of the above effort identified. Additionally, respondents should provide a



brief description and estimated monthly cost for each of two scenarios: 1) one in which a team is supporting this project at full capacity; and 2) one for the provision of maintenance and minor fixes.

Respondents are also requested to submit a short organizational background, short bios of all proposed team members, and 2 examples representing the team's portfolio. Proposals submitted should be for a one-year contract with possibility of renewal or potential move to a maintenance retainer.

Send the following information by email to jobs@impacttransform.org by **Monday, February 23rd 17h00 Eastern Time (GMT-5)**:

In the subject of the email please state: "RFP: Bloom by IMPACT Software Development"

We thank all candidates but only those selected for an interview will be contacted. Due to the volume of applications received, we ask that you do not follow up on your application.

Failure to comply with the elements requested above will automatically lead to the rejection of the application. Knowledge for Impact operates a ZERO tolerance policy on sexual exploitation, abuse and harassment.

